

# Management Centre Europe Live Online Programme

## End-User System Requirements

	Windows	Mac
<b>Operating System</b>	Windows 7 or later	Mac OS X 10.9 (*) with Firefox or Chrome
<b>Processor</b>	2.5GHz Intel Core Duo or faster ( <i>AMD not recommended</i> )	
<b>RAM</b>	2GB or higher (4GB preferred, depending on the OS)	
<b>Soundcard</b>	Activated (headphones are required for most content)	
<b>Browser</b>	Internet Explorer 9 or above Firefox 14 or above Chrome 40 or above Microsoft Edge latest version	Firefox 14 or above Chrome 40 or above Safari (latest version)
<b>Other Software</b>	Adobe® Flash® Player 13 or higher Adobe® Acrobat Reader® 10 or higher	
<b>Broadband internet connection</b>	1 Mbps or faster Wired (DSL/cable), wireless <b>not</b> recommended	

(\*) for Mac OSX versions 10.8 or 10.9, Apple has acknowledged known issues with some media components and installing 3rd party software. It is possible the Adobe® Flash® or Adobe Connect® Add-in will not function or install properly on these platforms. In this case, for an optimal class experience it is recommended to use another machine without these OS versions.

### Individual System Readiness Check

In order to ensure a smooth experience for all, each participant is required to conduct an individual System Readiness Check prior to the first session. This test will take less than 10 minutes to complete and will validate that their individual equipment is ready (internet connection, bandwidth availability, audio settings, etc.) to join the live online session environment. *This mandatory test must be completed at least 1 week prior to the first Live Online session.*